



PennState
Altoona

SOME TIPS: USING THE BUS BETWEEN IVYSIDE DOWNTOWN

Check out the Penn State Altoona page at amtran.org for schedules and other info

Bring your ID

Use **myStop via Text**: Text AT and your bus stop number to 321123 to find out when your bus will arrive at your stop in real time.

Use our **myStop app**: MyStop lets you plan your trip through Google Maps, tells you when your bus will be at your stop in real time, and let you set an alert so you know exactly when your bus will arrive. (Search the App Store for “myStop” and download for free. The app also works for CATA buses in State College.)

Sign up for Amtran Rider Alerts at amtran.org.

Look at the bus destination signs to find out where the bus is headed. There is a big sign on the front and side of each bus. When you are boarding downtown, make sure it says Ivyside or 25th Avenue and not Walmart or Logan Town Centre if you are heading back to campus.

YES



Ask the driver where the bus goes if you are not sure. You can always ask a driver if you need help. Helping customers is part of their job.

To get downtown for a class on the hour, take the 20 after the hour bus. You will be cutting it close if you take the 20 of the hour bus. (Beginning at 5 p.m., service is once per hour.)

Avoid scheduling back-to-back classes between the Ivyside and downtown campuses.

Plan time for walking from the bus to class! The buses stop at the Transit Center downtown and you will need to walk to Devorris/Aaron/Penn and the Sheetz Center for Entrepreneurial Excellence.

Complaints? Tell someone at AMTRAN. We can't fix it if we don't know about it! Email info@amtran.org or go amtran.org, click on “Contact AMTRAN” and use the “Compliments & Complaints” form.

And keep the following in mind: 1) For public transportation, anything less than 5 minutes late is not considered late. Common delays are traffic and assisting the elderly or our customers with disabilities. 2) A complaint should include route name, date, and time for it to be useful. 3) There is GPS on all the buses so we can “replay” a specific route, date, and time to confirm if it was running late. 4) There are also 5 video cameras onboard the buses which can be very helpful in nailing down certain types of complaints.